Presenters

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Agenda

For each of the 3 shared services we will discuss:

1. Service Overview

2. Operations

3. Financials
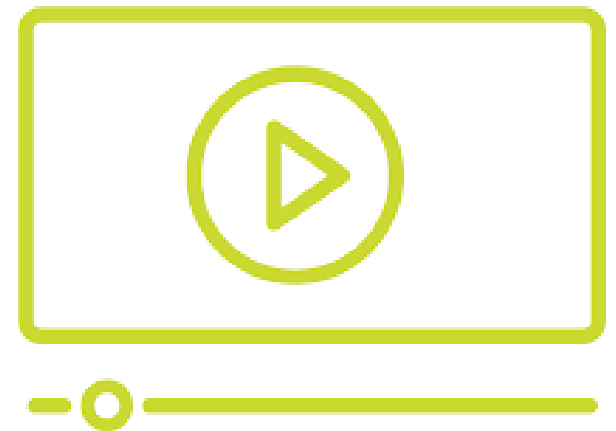
Kaltura

Kaltura- Service Overview

What is it?

- Video sharing platform that links to your LMS
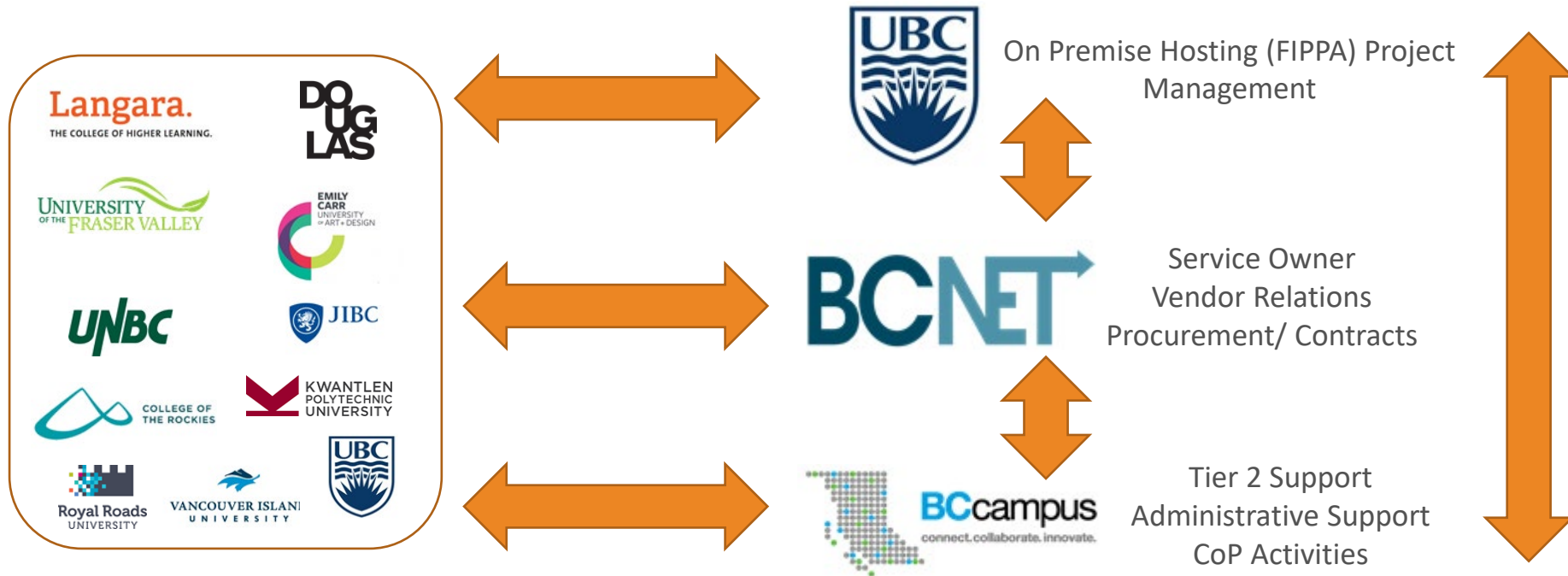
Background

- Pilot at BCcampus for 3 years
- Began with 5 institutions
- Transferred to BCNET in 2016
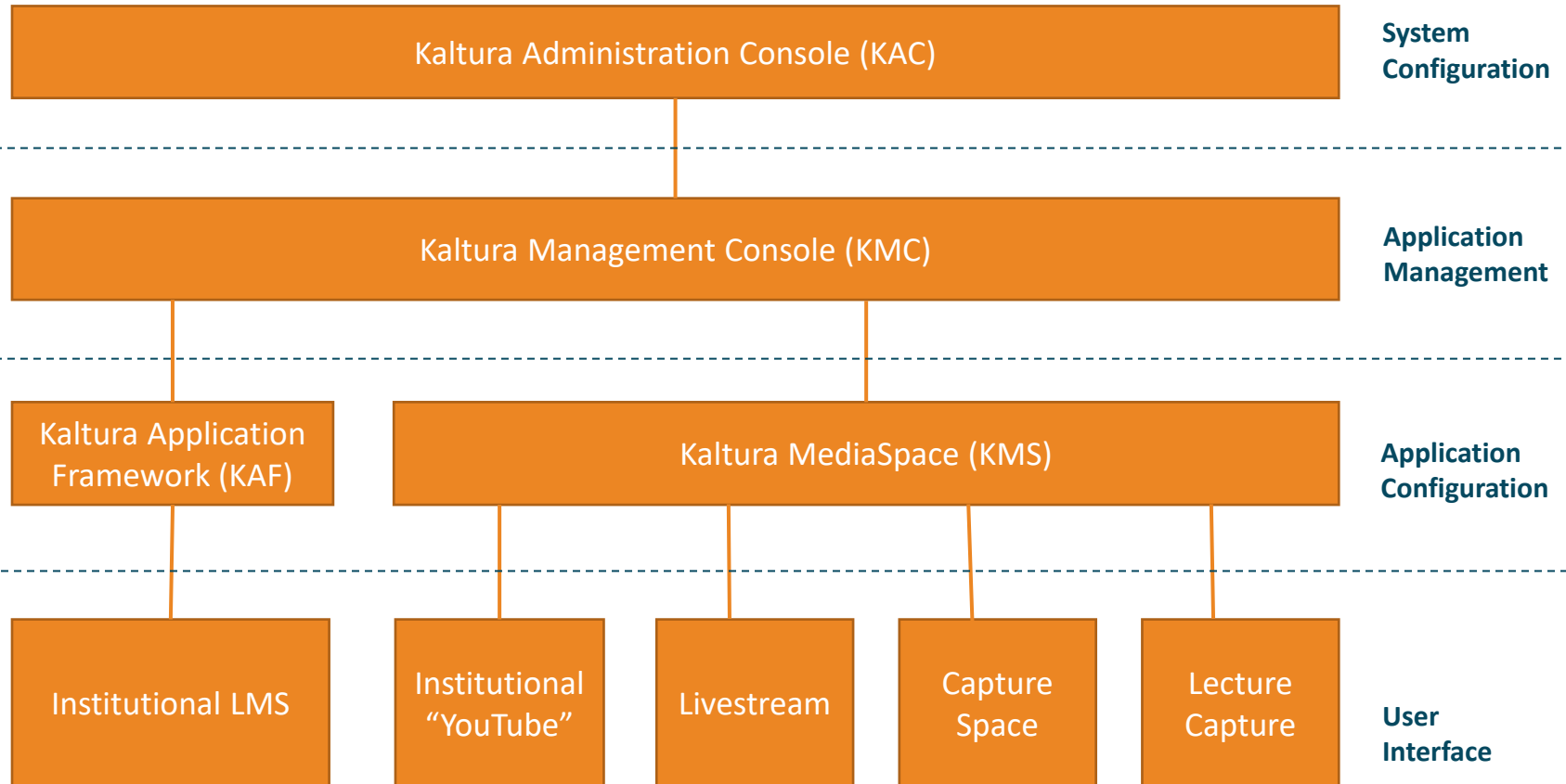 - MoU with BCcampus

Members using Kaltura today

- 12 institutions

Kaltura- Operations

On Premise Hosting (FIPPA) Project Management

Service Owner
Vendor Relations
Procurement/ Contracts

Tier 2 Support
Administrative Support
CoP Activities

Kaltura – Operations- Technical Setup

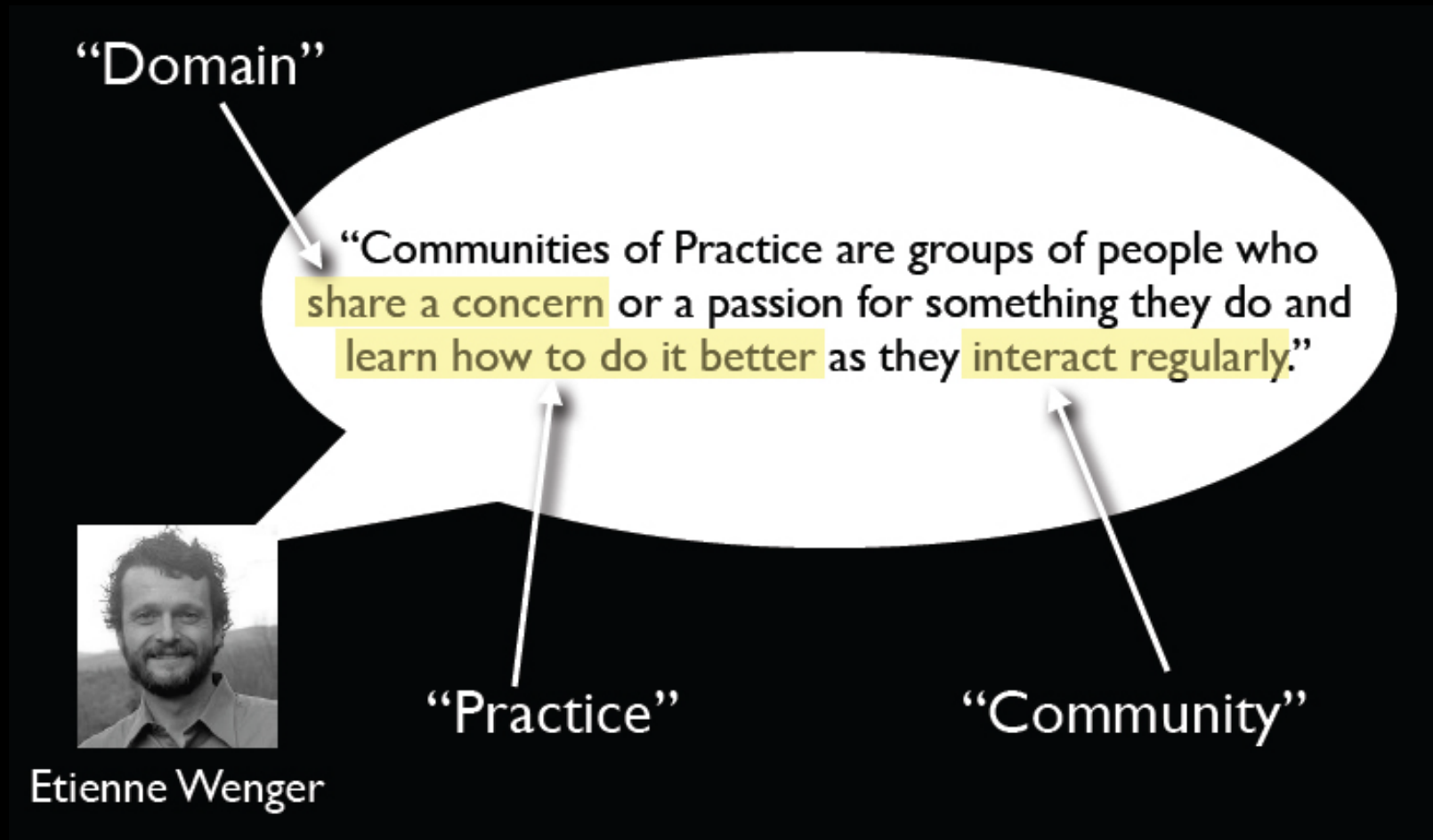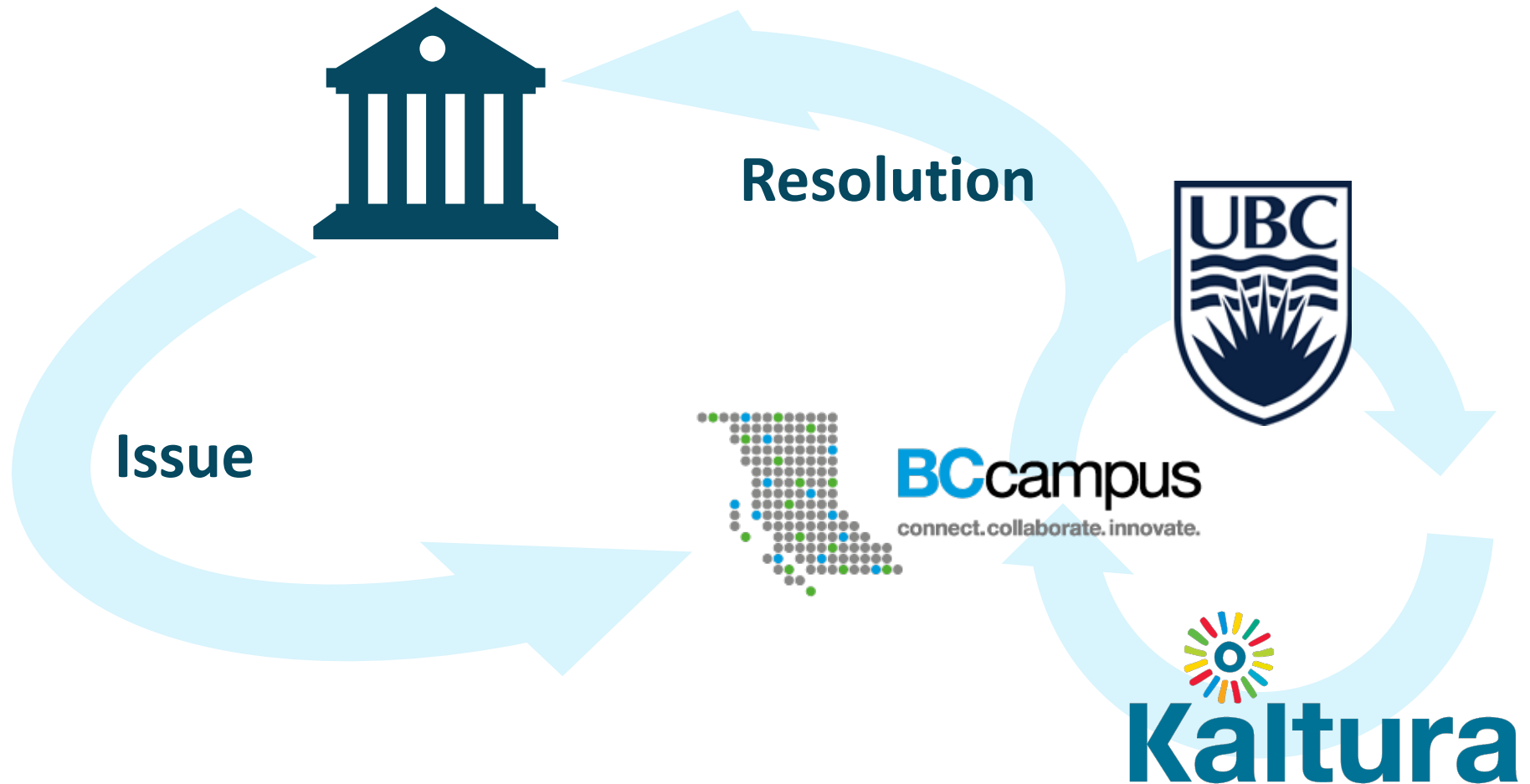|		
UBC	Kaltura Administration Console (KAC)	**System Configuration**
	Kaltura Management Console (KMC)	**Application Management**
	Kaltura Application Framework (KAF) Kaltura MediaSpace (KMS)	**Application Configuration**
	Institutional LMS Institutional "YouTube" Livestream Capture Space Lecture Capture	**User Interface**

Kaltura – Operations - System Support

Image: Communities of Practice by Courtney Bellissimo & Victoria Fear CC-BY-SA

Kaltura – Operations- System Support

Resolution

Issue

Kaltura – Operations- Onboarding

Initial Inquiry
Pricing
Contracts

Setup KMC/KAF and KMS URLs

Setup JIRA and Basecamp accounts
Support consultation

Professional Services

Kaltura- Financials

Annual Costs ($/FTE)
- Hosting
- Kaltura License
- Support
- BCNET Admin

One-Time Cost
- Kaltura Professional Services

Example
Service cost for 8000 FTEs=
$23,850 + $13,825 USD
(one-time)

Kaltura- Financials

Kaltura Tiered License Pricing

Tier 1: Up to 80,000 FTEs	$ $ $ $ $
Tier 2: 80,001 – 120,000 FTEs	$ $ $ $
Tier 3: 120,001 – 160,000 FTEs	$ $ $
Tier 4: 160,001 – 200,000 FTEs	$ $
Tier 5: 200,001 – 240,000 FTEs	$

Appendix 1.0

Kaltura Professional Services

- MediaSpace Configuration and Deployment: 16 hours @ $250 USD per hour = $4,000

- MediaSpace SSO/Authentication Setup: 8 hours @ $250 USD per hour = $2,000

- Blackboard Building Block Configuration: 16 hours @ $250 USD per hour = $4,000

- Kaltura Account Provisioning and KMC Setup: 10 hours @ $170 USD per hour = $1,700

- Training (all at $250 USD per hour)
  - Kaltura Management Console: 2.5 hours = $625
  - MediaSpace User Essentials: 2 hours @ $500
  - MediaSpace Administration: 1.5 hours @ $375
  - Blackboard User Essentials: 1.5 hours @ $375
  - Blackboard Administration: 1 hour @ $250

BCNET **Conference 2017**

Appendix 1.1

Kaltura- New and Coming Soon

- New UI for MediaSpace

- Gradebook Integration with Blackboard, Moodle & Canvas

- Launch of the Lecture Capture Product

- Accessibility Improvements

    - KAF-based integrations

    - In-Video Quiz

    - CaptureSpace

    - Player

- Localization Enhancements

    - MediaSpace now supports multi-language configuration